

Update on Compliance Systems' COVID-19 Response

Updated Tuesday, March 17, 2020

Compliance Systems continues to monitor developments surrounding the coronavirus (COVID19). This includes monitoring information from the Centers for Disease Control and the World Health Organization as well as state and local health agencies to ensure our business decisions keep our customers, employees, partners, and communities healthy and safe.

As a result, we are currently taking the following actions.

- Employees and contractors are encouraged to work from home.
- Our office buildings will remain open for those individuals who may need to periodically come to the office to complete work processes.
- For visitors who were planning to come to our office, we have made alternate arrangements to postpone meetings or conduct them virtually. Our goal is to limit non-essential visits to our offices.
- All business travel through April 17 is canceled in favor of phone or virtual meetings.

Compliance Systems and our parent organization, CUNA Mutual Group, remain financially strong and our teams remain committed to serving your needs. The CUNA Mutual Group business resiliency plans are available for your review and are designed to ensure we continue delivering exceptional customer experiences even as precautions are taken to limit exposure to illness through temporary changes to travel, meetings and events, and remote work.

As needed, our policies around travel, meetings and events and remote work may continue to change. You can find updates about our business resiliency plans through the link above or by visiting the CUNA Mutual website.

Thank you for your continued partnership and trust.